

NONCUSTODIAL TEST
C/O NONCUSTODIAL TEST
125 MAIN STREET
MESA, AZ 85201

October 11, 2024

Katie Hobbs
Governor



Angie Rodgers
Director

RE: CUSTODIAL TEST TEST and NONCUSTODIAL ATLAS TEST
AZCARES No.: 001428730400

Si usted necesita asistencia con la traducción de este documento, por favor llame a la oficina y pregunte por un representante que hable español.

Overpayment Notice

On 10/10/2024, the Arizona State Disbursement Unit received a support payment from your employer in the amount of **\$600.00**. Your employer showed that this payment was for the month of **November 2024**.

State and federal law requires that we apply this payment to the balance on your account in the month of **November 2024**. Therefore, a refund in the amount of **\$100.00** will be sent to you.

Our records indicate that your employer has a weekly / bi-weekly pay cycle and deducts your support obligation from each pay cycle. It appears that your employer multiplied your monthly court order support amount by 12 months and divided it by the number of pay cycles in a year. This results in your support obligation being underpaid ten months of the year and overpaid in two months of the year. When you have a past due amount of support in the month that we receive more than the court order amount, we will apply the overpayment to the past due amount. If there is no past due amount owed in the month when we receive more than the court ordered amount, we will refund the difference to you.

When you have a past due amount of support because of the underpayment of your monthly court ordered support obligation, we must pursue all enforcement remedies permitted by law for payment of these arrears.

You are required by law to pay the full monthly amount of court ordered support. When you are paid weekly or bi-weekly, your monthly support amount may not be satisfied. To check the balance owed on your case, you may call (602) 252-4045 to get automated information on your case. The automated response system is available 24 hours a day, 7 days a week. You will need to choose option 2 and then follow the instructions that will be given to you. Please have your social security number and AZCARES case number available when you call. You will also be assigned a personal identification number (PIN) to use in all future calls.

If you have any questions about this notice, you may contact DCSS Customer Service at (602) 252-4045 (within Maricopa County), Nationwide toll free at 1-800-882-4151, or TTY/TDD Services: 7-1-1. You may also contact us by e-mail at the DCSS web site at www.azdes.gov/dcsc.



Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Child Support Services at (602) 252-4045; TTY/TDD Services: 7-1-1 • Disponible en español en línea o en la oficina local.

DRAFT

